



Insurance Internal Audit Group

Venue

Deloitte, 2 New Street Square,
London EC4A 3TR

Programme Outline

09:30	Registration
09:50	Welcome from the iiag Chair
10:00	Hot topics for 2020
10:45	How to network when you hate small talk
11:30	Coffee
11:50	Whistleblowing
12:15	Assurance Mapping – the Goldilocks Moment
12:35	Open Forum

Speaker profiles

Matthew Cox – Partner - Deloitte

A Partner at Deloitte with 15 years of experience, and UK lead for insurance in their Financial Services Internal Audit Group. He is a member of Deloitte's UK IA Leadership Team and works with UK and overseas organisations to develop IA practices. He leads internal audit services with a number of global and UK-based insurance companies and has worked as a Head of Internal Audit for a European life insurer.

Richard Fraser - Manager- Deloitte

A Manager in Deloitte's Insurance Internal Audit team, Richard has over five years' experience on a range of internal and external audit clients. He manages the internal audit co-source engagements for four Lloyd's of London Managing Agents and one Life Insurer.

Esther Stanhope

Esther is a former LIVE BBC producer, who has worked with Hollywood stars and 'big' personalities. She now uses her 28 years of 'personal impact' expertise to help FTSE 100 firms including Deloitte, Barclays and The Shanghai Media Group to have more impact.

Esther helps professionals 'speak like a leader' and pitch with impact, influence and gravitas so they win over their audiences in: 'beauty parades', town hall meetings, presentations, panel interviews, pitches, conferences, on-camera and those dreaded networking events!

Andrew Pepper Parsons – Head of Policy – Protect

Andy oversees Protect's lobbying and research, as well as being a senior advisor on the advice line, handling more complex cases. He qualified with an LLB Law from Solent university, and has an MSc in Government, Policy and Politics from Birkbeck College. Andy has been at Protect since 2007.

David Alexander - Daart Solutions

David has a wealth of experience in financial services internal audit from his time with HSBC, NatWest, Benfield and Catlin. He now acts as a consultant, trainer and mentor for HIAs and Audit Committees through his own company Daart Solutions. He regularly carries out External Quality Assessments for internal audit teams, as well as providing advice and guidance through QA reviews and sharing good practice ideas.

iiag Programme

Friday 13 September 2019

■ Hot topics for 2020

Matt Cox & Richard Fraser- Deloitte LLP

Deloitte will provide an overview of the hot topics for insurance internal audit in 2020, focusing as in previous years on new areas relevant to Internal Audit, recognising that regulatory, technological and social landscapes continue to evolve as does the role of internal audit in providing assurance and insight. IA teams need to be prepared to respond to a continually changing environment – developing the auditors and Internal Audit functions of the future.

■ How to network when you hate small talk

Esther Stanhope, Personal Impact Expert

In Esther's masterclass you'll learn how to work a room and break into conversations with people you've never met. You'll also pick up tips on how to 'sell' yourself without feeling salesy, 'work the room' and feel more confident at conference-coffee time.

■ Whistleblowing

Andrew Pepper-Parsons - Head of Policy – Protect

A review of the key elements that make up effective whistleblowing arrangements, these will be referenced by 360 whistleblowing benchmarking looking at the three key areas of governance and leadership, staff engagement and operations.

■ Assurance Mapping - the Goldilocks Moment

David Alexander, Daart Solutions

Assurance mapping is often mentioned as good practice by the Chartered IIA, the ICAEW and the professional firms but is still rare outside larger internal audit teams. David will outline how recent events, combined with experience from a series of EQA reviews, is putting assurance mapping back on the IA agenda for 2020.

iiag NOTICE BOARD

Dates for your diary 2019

- 6 December

2020

- 6 March
- 4 September
- 5 June
- 4 December

To help with planning future events please take a few minutes to complete and return the post event questionnaire.

Any queries about the iiag and its activities please contact the iiag committee members via administrator@iiag.org.uk

Fraser White Chair Andrew Keogan, Financial Oversight

Andrew Gascoyne, Secretary

Julie Woodward, Committee Member

Adrian Herbert, Committee Member

Sia Bush, Committee Member

Graham Ayre, Committee Member