



Insurance Internal Audit Group

Venue

Deloitte, 2 New Street Square,
London EC4A 3TR

Programme Outline

09:30	Registration
09:50	Welcome from the iiag Chair
10:00	Robotic Process Automation (RPA): The impact on Risk Management, Compliance & Audit
10:45	Making an impact & influencing stakeholders
11:30	Coffee
12:00	The Best Kept Recruitment Secrets
12:45	Open Forum
13:00	Lunch

Speaker profiles

John Harvie- Director Business Performance Improvement, Protiviti

John has spent 30 years as a consultant identifying, reviewing and auditing risks associated with business, technology, regulatory and compliance change across many sectors. He has a strong technology grounding and specialises in operational transformation and change management. Recently, John has focused on the application of artificial intelligence, robotics, biometrics and other emerging technologies to the challenges associated with governance, risk and compliance. As a consequence, he has been active in the FinTech and RegTech sectors and the challenges of both emerging and established insurers and banks.

Katherine Bryant- Director, The Progress Partnership

The Progress partnership is a leadership development consultancy to the risk & insurance sector. With 25 years insurance experience as a broker, underwriter and COO, Katherine now works exclusively with organisations to help them develop robust decision-making strategies that combat bias, build high performance teams, develop client relationships & ultimately maximise the effectiveness of their business.

Nutan Joshi- Director, Leighton Hewes

Nutan has been recruiting within the Insurance Industry for the last seven years and has recruited internal auditors within the Insurance space for the last five.

iiag Programme Friday 08 June 2018

- **Robotic Process Automation (RPA): The impact on Risk Management, Compliance & Audit** - John Harvie - Director Business Performance Improvement - Protiviti

With the Insurance Industry an early adopter of Robotic Process Automation, what are the impacts of this technology on its traditional operating models? What new risks does RPA present and what opportunities are generated for those concerned with managing these risks?

- **Making an impact and influencing stakeholders** - Katherine Bryant – Director - The Progress Partnership

Your knowledge and input is critical to ensure the success of your organisations. Your business partners and leaders understand this, but with so many conflicting pressures on their time and attention, how do you ensure your insight receives the attention it deserves? To maximise your influence, you need to ensure that your knowledge is not only solid and objective, but that you present it with impact and in the most compelling way. This session will take you behind the scenes of successful influencing, revealing the critical elements you need to master in order to be seen as credible in your business and beyond.

- **The Best Kept Recruitment Secrets** - Nutan Joshi – Director - Leighton Hewes

Nutan will be speaking from both the candidate and client's perspective and will be covering topics including:

- How to negotiate a higher salary and when is it time to leave?
- Interview Process - how to beat out the competition
- Counter offers - should you accept?
- What type of candidate can you really get for your budget?
- How you can improve your recruitment process to ensure that you get the best candidates in the market?
- Why do great people leave and what can you do to make them stay?
- What's the point of recruiters and what if anything do they actually add to the process?

iiag NOTICE BOARD

**Dates for your diary in 2018:
21 September and 7 December.**

Thank you all for your continued support and feedback – a short questionnaire will be circulated to all attendees post event

Please take a few minutes to complete and return it to us as your comments and opinions help to us to plan and determine future events.

Any queries about the iiag and its activities please contact the iiag committee members via administrator@iiag.org.uk

- **Fraser White, Chair**
- **Graham Ayre, Financial Oversight**
- **Andrew Gascoyne, Secretary**
- **Adrian Herbert, Committee Member**
- **Andy Keogan, Committee Member**
- **Julie Woodward, Committee Member**
- **Sia Bush, Committee Member**