



A DEDICATED CONFERENCE FOR INTERNAL AUDITORS
AND RISK ASSURANCE PROFESSIONALS IN THE
INSURANCE INDUSTRY



IIAG CONFERENCE 2019

FIT FOR A DIGITAL AGE?

13 -14 June 2019

The Grand Hotel, Brighton

The IIAG - the leading industry group for assurance and risk professionals looks forward to welcoming you to its tenth conference, which will be held, once again, at The Grand Hotel, Brighton.

Internal auditors and risk assurance professionals are constantly needing to revise their skills to keep pace with the changing risks that organisations are facing in an increasingly digital world. Join us at our conference on 13th and 14th June to explore whether we are fit for a digital age.

Speakers already confirmed from:

- Allianz
- Chartered Institute of Internal Auditors
- EY
- Financial Reporting Council
- MindGym
- Protiviti
- PwC
- RSA plc
- PKF Littlejohn
- Professional Impact Coach

Breakout sessions covering data automation and talent management will be led by industry experts

Great value delegate fees includes:

- Attendance at Conference including lunch and refreshments on 13th and 14th June
- Drinks reception, private reception at the Brighton Pavilion and the Conference Dinner with a special guest at The Grand on 13th June
- Accommodation on 13th June
- Use of spa facilities

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Dear Colleague

We are delighted to present this programme for our tenth Conference.

Our Industry has continued to live in challenging times, with the supply of capital continuing to drive competition, leading to an ongoing squeeze on margins, with customers and regulators expecting, if not requiring, more at the same time. Technology is increasingly being used to automate expensive manual processes and make more and more complex decisions, with the need for human intervention being limited to where things go wrong. Whilst the aims of using technology are frequently sound, the outcomes that are generated may not always be acceptable.

Ongoing messaging from the regulators suggests that, whilst many firms are getting it right, a significant minority are still not putting the customer in the heart of their business, and too many outcomes are a poor customer experience. In the Corporate world, the number of recent corporate failures is challenging expectations from governance, and asking more questions of boards, especially the independent directors, but also the regulator in that area.

In designing this year's conference we are bringing together a range of speakers to talk about developments in our profession, and in our industry, and provide plenty of opportunities for delegates to mull over and challenge the ideas presented.

We are pleased that our Conference will once again be enlivened by speakers and facilitators who are experts in their field. This will help us to learn together and strengthen the foundations in our functions for determining what "good" assurance for our organisations needs to look like.

On behalf of the IIAG Committee, our sponsors and speakers, I look forward to welcoming you at our Conference, where we expect our usual high level of debate, discussion and networking will take place. Meanwhile, we thank you again for supporting the IIAG.

Regards

Fraser White

Chair, IIAG

With thanks to all our speakers, sponsors and colleagues for their support in making this conference happen



Your programme AT A GLANCE

DAY 1 THURSDAY 13 JUNE 2019

| | |
|---------------|---|
| 08:00 - 09:15 | Registration |
| 09:15 - 09:25 | Welcome & Introduction – Fraser White - Chair IIAG Handover to Conference Chair – Kevin Patience - Group Head of Audit, Direct Line Group |
| 09:25 - 10:05 | “Digital by default” - What do I need from internal audit? Jon Dye – CEO, Allianz UK |
| 10:05 - 10:45 | Governance and other aspects – an update from the FRC Anna Colban and Hannah Armitage - Financial Reporting Council |
| 10:45 - 11:15 | Coffee Break |
| 11:15 – 11:55 | Internal Audit: Guardians in a Digital Age PwC |
| 11:55 - 12:35 | Next Generation Audit – fit for a digital age Protiviti |
| 12:35 - 13:30 | Lunch |
| 13:30 - 14:40 | Breakout Discussions – select two preferred sessions [A] Audit management software – Teammate (TBC) [B] Data analytics - James Loughlin, Idea [C] Recruiting, training and retaining your GenZ’s - Russell Bunker & Alex Jozsa, Barclay Simpson |
| 14:40 - 15:20 | Fraud Risk: is it on your radar? PKF |
| 15:20 - 15:50 | Coffee Break |
| 15:50 - 16:30 | A NED’s Views Bob Martin - Non Executive Director |
| 16:30 - 17:10 | The Only Way is Ethics Mindgym |
| 18:30 - 19:30 | Drinks Reception at the Brighton Pavilion – hosted by Deloitte |
| 20:00 - Late | IIAG Conference Dinner with Special Guest – hosted by PwC |



Your programme AT A GLANCE

DAY 2 FRIDAY 14 JUNE 2019

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|---------------|---|
| 08:50 - 09:00 | Introduction |
| 09:00 - 09:40 | Update from the CIIA Ian Peters - CEO, Chartered Institute of Internal Auditors |
| 09:40 - 10:20 | Raising the bar in risk management Hanif Barma - Fellow, The Halpin Partnership |
| 10:20 - 11:00 | Walking the talk Katherine Bryant - Consultant, The Progress Partnership |
| 11:00 - 11:30 | Coffee break |
| 11:30 - 12:10 | Delivering Agile Ralph Daals - Chief Internal Auditor, RSA plc |
| 12:10 - 12:50 | What next? David Parkinson - Partner & David Sooby - Director, EY |
| 12:50 - 13:00 | Summary and closing remarks Fraser White - IIAG Chair |
| 13:00 - 14:00 | Lunch and departure |