



Insurance Internal Audit Group

Venue

Deloitte, 2 New Street Square,
London EC4A 3TR

Programme Outline

09:30	Registration
09:50	Welcome from the iiag Chair
09:55	Robotics and the Challenges faced by Internal Audit
10:35	Solvency II Pillar 3 Reporting
11.15	Coffee
11.45	Audit Committee Metrics
12:25	GPDG - Data Analytics Project Results
12:45	Open Forum to include discussion on the review of the CIIA Financial Services Code
13:20	Lunch

Speaker profiles

Martin Skipsey- Director - EY

Martin focuses on strategy and delivery of Robotic Process Automation and data-centric transformation programmes within Financial Services. He joined EY's London office in 2012 and has 18 years' experience advising on and successfully leading technology and data change programmes. Martin is certified in PRINCE2 & Scrum (Agile).

David Sooby- Senior Manager - EY

David looks after many internal audit relationships across the sector and delivers reviews of Solvency II, outsourcing and core insurance processes. He leads EY's life insurance internal audit offering.

Neil Coulson - Partner - PKF

Neil has been involved in auditing insurers for over 30 years. In addition to external audit he has been increasingly involved in internal audit of insurers. His client portfolio includes a range of non-life insurers including Lloyd's Syndicates. Neil is a member of the ICAEW insurance committee and the Lloyd's auditor working group and has been involved in several working parties for Solvency II.

Jonathan Hayward - Director - Independent Audit

Jonathan has spent much of the last decade focusing on governance. He is a recognised expert in the review of boards and committees, as well as expertise in the effectiveness of risk management, internal audit and external audit. He was previously a partner at PwC in London and Moscow. He sits on the ICAEW's Financial Services Risk and Regulation Committee.

Richard Willshire - Senior Auditor - JLT

Richard is a qualified ACMA accountant and internal auditor (CMIIA) with 6 years of experience. Richard performs audits across a broad range of operations, and has helped to develop Data Analytic abilities.

Emma Howard - Internal Audit Business Partner - BUPA

Emma is a qualified ACA and CFE accountant with 10 years experience within Bupa. Emma currently works in the Global Communications & Development team as Quality Development & Methodology Manager. Prior to this Emma worked in external audit and assurance at Deloitte.

iiag Programme Friday 2 December 2016

- **Robotics and the Challenges faced by Internal Audit**
Martin Skipsey - Director and **David Sooby** - Senior Manager - EY
Insurers are just beginning to see the benefits of robotics in enabling them to deliver faster, consistently, and in a more cost efficient manner. This will impact on the control environment, both in terms of introducing new controls and removing redundant controls. Internal Audit needs to understand the impact on the business, and look to leverage the advantages of robotics in their own operations.
- **Solvency II Pillar 3 Reporting**
Neil Coulson - Partner - PKF
The session will outline the types of disclosures that are included within Solvency II pillar 3 reporting, including to the public. It will also touch upon the reporting to date and what is required to be covered by external audit. Some of the challenges within the reporting will be highlighted, including future reductions in timescales. This will then be brought together to consider how internal audit can give senior management comfort that this reporting (which will be subject to little external audit) has been properly controlled and is accurate.
- **Audit Committee Metrics - Observations and Insights**
Jonathan Hayward - Director, Independent Audit
Audit Committees rely on the good work of the Internal Audit function to provide them with the level of assurance they need. Given the complexity of the function, and the various stakeholder relationships involved, how can the committee get useful oversight to understand whether Internal Audit is performing as effectively as it could be? Jonathan will share some of his views on where the priorities should lie, what are the key things we should be looking to measure and how can we go about actually measuring them.
- **GPDG - Data Analytics**
Richard Willshire - Senior Auditor, JLT
and Emma Howard Internal Audit Business Partner BUPA
The Group will present an update on their project including the results of the survey, the success stories and challenges of using data analytics

iiag NOTICE BOARD

Date for your diary in 2017: Friday 3 March

2017 Conference - Thursday & Friday 15/16 June 2017

Thank you all for your continued support and feedback - a short questionnaire will be circulated to all attendees post event. Please take a few minutes to complete and return it to us as your comments and opinions help us to plan and determine future events. We look forward to seeing you at the next Seminar at New Street Square.

Any queries about the iiag and its activities contact please contact the iiag committee members via administrator@iiag.org.uk

Fraser White, Chair

Graham Ayre, Financial Oversight

Andrew Gascogne, Secretary

Neal Writer, Committee Member

Adrian Herbert, Committee Member

Andy Keogan, Committee Member

Julie Woodward, Committee Member

Sia Bush, Committee Member