



Insurance Internal Audit Group

Venue

Deloitte, 2 New Street Square,
London EC4A 3TR

Programme Outline

09:30	Registration
09:50	Welcome from the iiag Chair
10:00	CIIA Financial Services Code – Unique Insight on its Development and Sector Perspective
10:45	Conducting Claims Reviews – Lloyd’s perspective
11:30	Coffee
12:00	Model Risk – A Practitioner’s Perspective
12:45	GPDG – Project Update
12:55	Open Forum
13:10	Lunch

Speaker profiles

Harjeet Powar – Director, Internal Audit Advisory – Ernst & Young LLP & Manav Soni – Senior Manager, Internal Audit Advisory – Ernst & Young LLP

Harjeet is a director in the Internal Audit practice at Ernst & Young and supported the independent refresh of the CIIA Code.

Judith Hall – Senior Review Manager, Syndicate Capability Oversight, Lloyd’s & Jane Hopkinson, Review Manager, Syndicate Capability Oversight, Lloyd’s

Judith leads the Review team within the Syndicate Capability Oversight team at Lloyd’s. Judith has extensive experience of Lloyd’s market supervision, with a particular focus on governance and risk management requirements.

Jane is a member of the review team with experience and expertise in claims handling and claims management across various lines of business within both the Company and Lloyd’s markets.

Elizabeth Cabrera – Head of Planning and Capital Modelling, Talbot Underwriting

Elizabeth Cabrera joined Talbot Underwriting in 2013. She has over 15 years work experience in the general insurance sector, where she has undertaken a variety of roles covering reserving, pricing, risk, capital and business planning both in the London markets and overseas. Elizabeth graduated in Statistics from the University of London and was awarded the Medhi prize award in Mathematics. She also holds an MBA from Henley Business School.

iiag Programme Friday 01 December 2017

- **CIIA Financial Services Code – Unique Insight on its Development and Sector Perspective**
Harjeet Powar - Director, Internal Audit Advisory – Ernst & Young LLP
Manav Soni – Insurance Senior Manager, Internal Audit Advisory – Ernst & Young LLP
Following the refresh of the CIIA Financial Services Code, Harjeet and Manav will provide a unique insight into the updates to the code and leading practices from across the sector. Harjeet supported the independent committee refresh of the CIIA Financial Services Code and will provide insights and perspective into the changes and committee discussions and deliberations.
- **Conducting Claims Reviews – Lloyd’s perspective**
Judith Hall – Senior Review Manager, Syndicate Capability Oversight - Lloyd’s
Jane Hopkinson – Review Manager, Syndicate Capability Oversight - Lloyd’s
The Syndicate Capability Oversight team at Lloyd’s conducts onsite reviews of managing agents against a number of the Lloyd’s Minimum Standards, including the Claims Minimum Standards. Judith and Jane will share their experience of conducting Lloyd’s Minimum Standards reviews focusing on the approach taken to claims reviews.
- **Model Risk – A Practitioner’s Perspective**
Elizabeth Cabrera – Head of Capital Modelling - Talbot Underwriting
Elizabeth is responsible for the Internal Model at Talbot, ensuring it is fit for purpose. She will provide insight into how Model Risk is managed at Talbot without hindering model use and innovation.
- **GPDG – Project Update**
The Group will present an update on its project work.

iiag NOTICE BOARD

Dates for your diary in 2018

9 March, 8 June
21 September and 7 December

Thank you all for your continued support and feedback – a short questionnaire will be circulated to all attendees post event. Please take a few minutes to complete and return it to us as your comments and opinions help to us to plan and determine future events. We look forward to seeing you next at the March Seminar at New Street Square.

Any queries about the iiag and its activities please contact Theresa Brooks the iiag Administrator - administrator@iiag.org.uk

IIAG Committee:

Fraser White - Chair, Graham Ayre - Financial Oversight, Andrew Gascoyne - Secretary

Committee Members: Adrian Herbert, Andy Keogan, Julie Woodward and Sia Bush