



# Insurance Internal Audit Group

## Venue

Deloitte, 2 New Street Square,  
London EC4A 3TR

## Programme Outline

09:30	Registration
09:50	Welcome from the iiag Chair
10:00	Culture, Corruption and Communication: Where does Internal Audit fit into the big picture?
10:45	Cyber Security – a general auditor's perspective
11.30	Coffee
11.50	Becoming digital
12:35	GPDG project update and Open Forum
13:00	Lunch

## Speaker profiles

### Colin Green, Managing Partner, Ascendias BV

Following on from his first Chief Audit Executive position in the Healthcare sector, Colin worked in various IA leadership roles in the London Insurance Market. More recently relocating to the Netherlands as Group Director for a major Telecommunications and Media Group operating in emerging markets. He has a futuristic view of IA and his focus has always been on developing the effectiveness of assurance functions, increasing their value proposition and relevance to the business. He now operates his own consultancy advising clients on assurance performance transformation.

### Graham Ayre, Internal Audit Contractor

Graham has over 35 years external and internal audit experience. He started his career with Ernst & Young (EY) working in both the UK and overseas for a period of over 13 years. After leaving EY he held senior Internal Audit positions in insurance companies, including Head of Internal Audit, for nearly 20 years before becoming a consultant in 2016. He currently works for the internal audit function of a Lloyd's syndicate.

### Jason Whyte, Associate Partner, Ernst & Young LLP

Jason is an Associate Partner in EY's UK Insurance sector team with over 20 years' experience in Life & Pensions, Retail Investment and Banking in the UK, India and China. He specialises in helping providers adapt their strategies and operating models in response to market and regulatory changes.

Jason recently led the development of Pensions in 2030, a global study of how we could rethink pensions and retirement systems to be fairer, more sustainable and produce better outcomes for countries and individuals.

## iiag Programme Friday 8 March 2019

### ■ Culture, Corruption and Communication: Where does Internal Audit fit into the big picture?

Colin Green, Managing Partner, Ascendias BV

During this interactive session, Colin will compare his experiences working in two very different business sectors and, the specific challenges of operating in emerging markets and cultures with a high level of bribery and corruption. This will include exploring different communication styles that can be deployed to increase the impact of the IA message to stakeholders.

### ■ Cyber Security – a general auditor's perspective

Graham Ayre, Internal Audit Contractor

Cyber attacks are a pervasive and potentially very damaging threat, as the nature and sophistication of the cyber attacks increases, businesses need to ensure that they continue to be aware of the developments and protect themselves as much as possible. Based on his personal experience including investigating cyber incidents, together with information gained from attending Chief Security Officer conferences, Graham's presentation will address the fact that cyber security is not just a technological problem solely the responsibility of the IT function but has implications for virtually everyone within the business. The presentation will also consider the potential impacts for those insurers who offer cyber security cover within the insurance products they underwrite.

### ■ Becoming digital

Jason Whyte, Associate Partner, Ernst & Young LLP

Many insurers are now focused on building a digital presence to interact with their customers and distributors, but often underestimate the scale of change required. Becoming digital is not "just another transformation project" but fundamentally changes the way functions across the organisation work. How do you enable customers to self-serve from your propositions, without becoming lost or stuck? How do you keep up with a changing market without losing focus? How do you manage the operational risk of exposing your processes to the outside world? What new risks do you face from enabling online transactions? How do you know that your customers are getting good outcomes from their online interactions? What does a digital world mean for your skills, capabilities, people and culture? In this session, Jason will explore some of the lessons learned from insurers going through the digital journey.

## iiag NOTICE BOARD

### Dates for your diary in 2019

- June 13 – 14 Conference
- 13 September
- 6 December

Thank you all for your continued support and feedback - a short questionnaire will be circulated to all attendees post event.

Please take a few minutes to complete and return it to us as your comments and opinions help to us to plan and determine future events

**Any queries about the iiag and its activities please contact the iiag committee members via [administrator@iiag.org.uk](mailto:administrator@iiag.org.uk)**

**Fraser White Chair Oversight**

**Graham Ayre, Financial**

**Andrew Gascoyne, Secretary Committee Member**

**Julie Woodward,**

**Adrian Herbert, Committee Member Member**

**Sia Bush, Committee**

**Andrew Keogan, Committee Member**